

December 27, 2017

Mike Norwood
Norwood Roofing Systems
1715 Brookcrest Court
Allen, TX 75002

re: A Glowing Review for Norwood Roofing Systems

To Prospective Roofing Clients:

Selecting a reputable roofing contractor can be a daunting task. Mike Norwood, of Norwood Roofing Systems, came highly recommended to me. And I can assure you he did not disappoint! If you are in the market for an honest, knowledgeable, experienced, quality, and customer-first oriented roofer, selecting Norwood Roofing Systems could be one of your best homeowner investments ever.

From the inception, Mike thoroughly evaluated my situation, clearly explained the remedy/options/process, coordinated with my insurance carrier, and delivered on every commitment he made. The crews he introduced me to during the sell process were the same ones who showed up to do the job. They were just as thorough and courteous as Mike himself. They appeared on time, worked extremely hard, and went the extra mile as though it was their own home they were working on. At the conclusion of each day, after they meticulously cleaned up the property, they would advise me of the plan for the next day's task. All the while, Mike kept close tabs on project management, inspecting the work a few times each day to ensure that the delivered product was the same one as he committed to.

Whether it was the quality materials used, coordination of the peripheral contractors (gutters, painters, windows), or a constant eye for perfection, Norwood Roofing Systems owned the entire process. Even my insurance carrier was grateful and complimentary of their experience in working with Mike Norwood.

In evaluating roofing contractors, remember that the cheapest quote does not always deliver the best value. Knowing that my repairs were done correctly, using the best materials, and installed by top quality craftsmen, outweighs a 'penny wise, pound foolish' scenario down the road. But in the rare event that I do encounter any issues, I am totally confident that Mike Norwood will promptly and professionally respond, just as he always has.

The best complement paid to any business is to refer their work to others in need. When it comes to roofing, Norwood Roofing Systems should be on everyone's short list!

Graciously,

Scott B.
Plano, TX